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2022

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Global Nutrition Cluster Annual Meeting - Day 1

January 24, 2023

2022 SAG Members



Tarig Mekkawi
Nutrition Cluster Coordinator - Yemen



Alexandra Rutishauser Perera
Action Against Hunger UK



Iris Bollemeijer
IMC



Kate Golden
Concern Worldwide



Colleen Emary
World Vision



Zita Weise Prinzo
WHO



Gwenaelle Garnier
WFP



Terry Njeri Theuri
UNHCR



Saul Ignacio Guerrero Oteyza
UNICEF



Erin Boyd
USAID



David Rizzi
ECHO



Andrea Weber
European Commission



Stefano Fedele
GNC-CT



Briony Stevens (interim)
GNC-CT

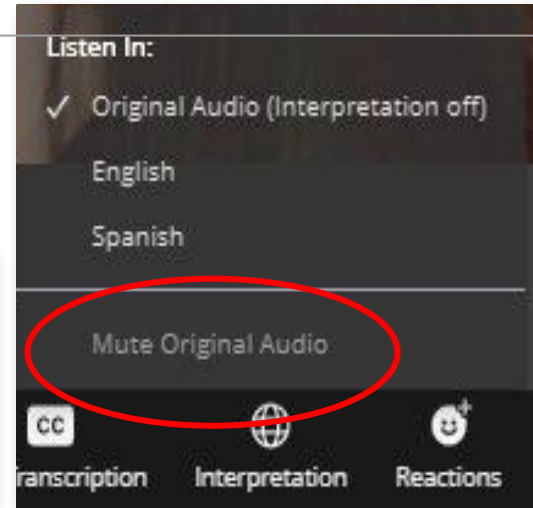
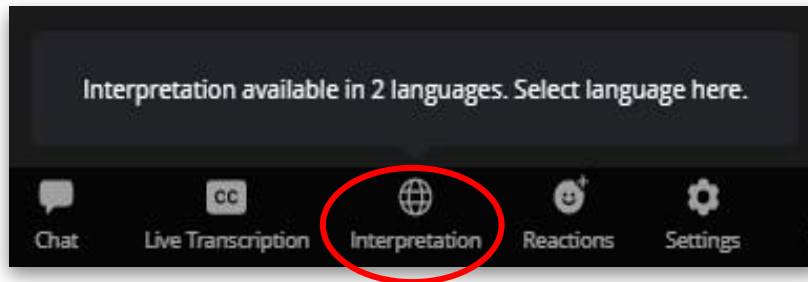


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ZOOM LANGUAGE INTERPRETATION

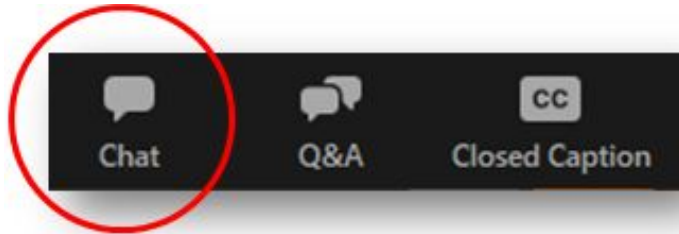
English	Click the Interpretation icon to have the option to hear the meeting in French, Spanish, or Arabic. To hear the webinar only in French, Spanish, or Arabic, select Mute Original Audio.
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عربي	انقر فوق رمز الترجمة للحصول على خيار الاستماع إلى الاجتماع باللغة العربية. لسماع الندوة باللغة العربية فقط ، كتم الصوت الأصلي.



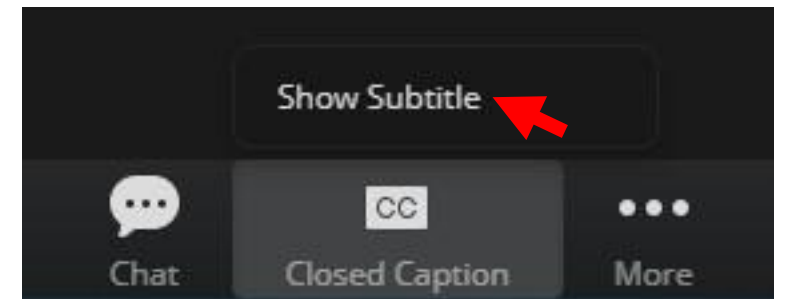
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Summary of the 2022-2025 Strategy

THE WAY FORWARD

Global Nutrition Cluster Coordinator
Stefano Fedele

GNC Annual Meeting - January 24th



GLOBAL NUTRITION CLUSTER STRATEGY 2022-2025



[Play video](#)



KEY CHANGES TO HOW WE WORKED IN THE PAST

From focus on coordination

to both **coordination and programme** components of NiE. Specific to NiE 'programmes', the GNC now includes the GNC Technical Alliance, responsible for the provision of technical support relating to the NiE programme to practitioners working in any context, preparing for, or responding to, a nutrition crisis.

From focus on officially activated IASC clusters

to supporting both **cluster and sectoral coordination** mechanisms.

From providing support during NiE response and recovery phases

to supporting countries, their coordination platforms, and national governments and local authorities with **preparedness for, response to, and recovery** from humanitarian crises.

From supporting national coordination platforms

to supporting **national and subnational coordination platforms and partners**, with increased focus on localization, including direct support to local NGOs.

From focus on global-level coordination platforms

to maximizing support provision from **national, regional and global** platforms.

STRATEGIC OBJECTIVE 1

PEOPLE



OBJECTIVE

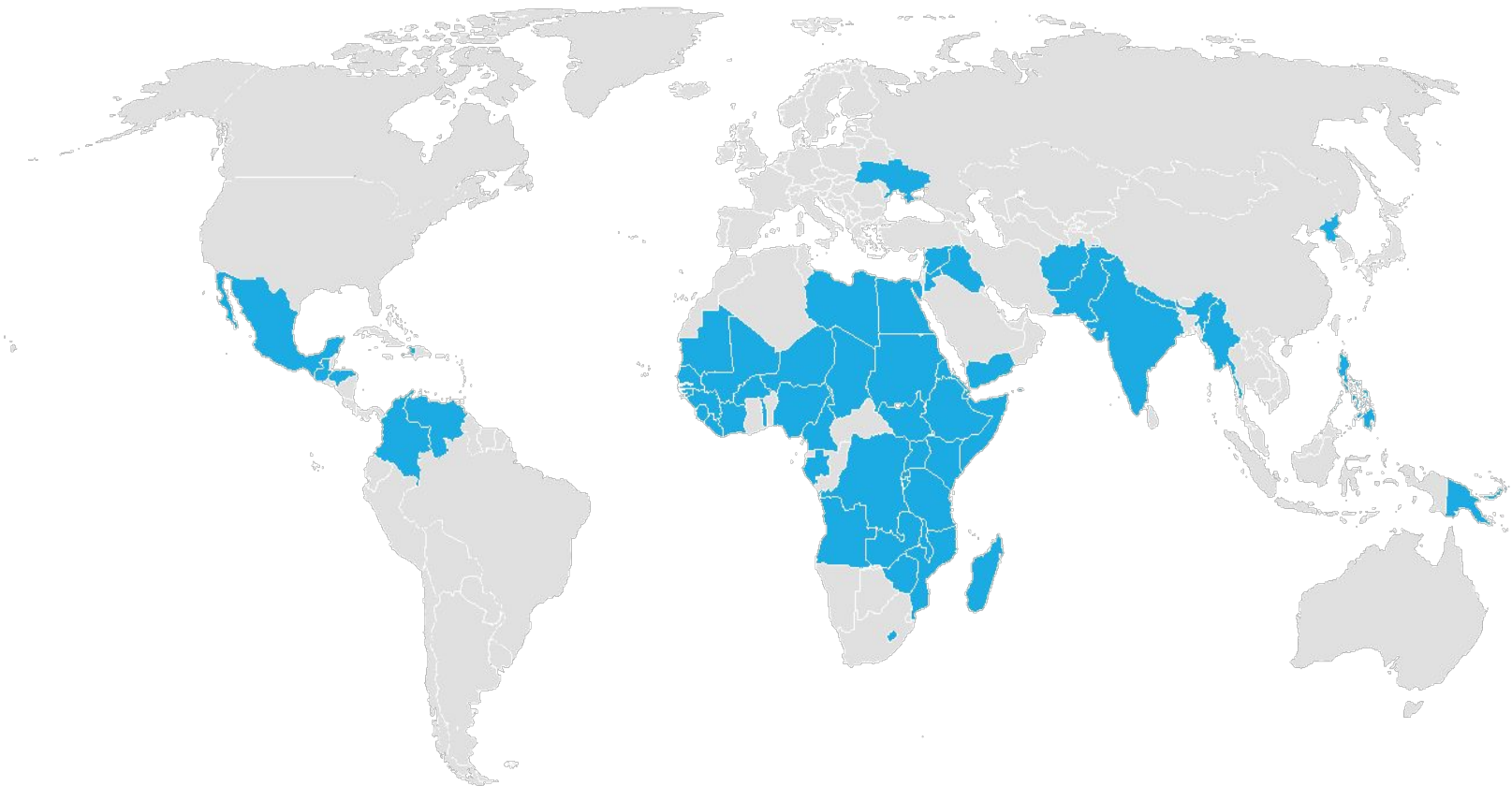
To support countries, the Nutrition Cluster Lead Agency and nutrition partners at subnational, national, regional, and global levels to ensure they are adequately staffed and skilled to prepare for, respond to, and recover from, situations of fragility.

INDICATOR

70%
OF GNC PRIORITY COUNTRIES have adequately staffed and trained nutrition personnel in place at national and subnational levels, with the capacity to prepare, respond to, and recover from situations of fragility.

GNC PRIORITY COUNTRIES AS OF SEPTEMBER 2021

GNC priority countries are those in INFORM severity categories 4 and 5 (i.e., high and very high), and in category 3 (i.e., medium) if they have high or very high rates of wasting (more than 10 per cent), overweight (more than 10 per cent) or stunting (more than 20 per cent). The severity categories are measured by the [INFORM Severity Index](#). The latest list of the INFORM analysis is available [here](#). Rates of malnutrition are defined as per [WHO malnutrition thresholds](#). On a case-by-case basis, additional countries may be considered GNC priority countries. For example, countries at increased risk of humanitarian situations or malnutrition, as per the above thresholds. Existing country capacities are taken into account to determine the level of support provided by the GNC.



AFGHANISTAN	IRAN (ISLAMIC REP. OF)	PAKISTAN
ANGOLA	IRAQ	PAPUA NEW GUINEA
BANGLADESH	IVORY COAST	PHILIPPINES
BURKINA FASO	JORDAN	RWANDA
BURUNDI	KENYA	SENEGAL
CAMEROON	LEBANON	SIERRA LEONE
CAR	LESOTHO	SOMALIA
CHAD	LIBERIA	SOUTH SUDAN
COLOMBIA	LIBYA	SUDAN
CONGO	MADAGASCAR	SYRIA
DJIBOUTI	MALAWI	TANZANIA
DR CONGO	MALI	TOGO
EGYPT	MAURITANIA	TURKEY
ERITREA	MEXICO	UGANDA
ETHIOPIA	MOZAMBIQUE	UKRAINE
GABON	MYANMAR	VENEZUELA
GUATEMALA	NEPAL	YEMEN
GUINEA	NIGER	ZAMBIA
GUINEA-BISSAU	NIGERIA	ZIMBABWE
HAITI	NORTH KOREA	
HONDURAS	OPT	
INDIA		

CORE INITIATIVES:

Right people...

- Define the **key bottlenecks** of why NiE partner capacity is not meeting minimum quality NiE programming standards and determine **opportunities** to address these.
- Develop guidance for the CLA on the **minimum structure for the coordination teams**.
- Update **generic Job Descriptions** for NiE Coordinators and IMOs at national and subnational levels.

...with the right skills...

- Develop a **capacity strengthening pathway for NiE** functions, focusing on availability to and access by local partners.
- Ensure that **capacity assessment tools for NiE** are available in priority languages and utilized annually at country, regional and district levels.
- Expand the GNC-CT **mentoring programme** to NiE practitioners.
- Implement the GNC **Capacity Strengthening Framework** for Coordination and IM.
- Develop, translate into key priority languages, and roll out the **GNC e-learning platform** and e-learning materials.

...at the right time.

- Explore the **barriers to maintaining appropriate human resources** in key positions for NiE programming and determine ways to address them.
- Establish and annually update a global-level pool of **NiE coordinators and IMOs**.
- Maintain and advertise a **roster of internationally available consultants** and deployees for key NiE roles.

STRATEGIC OBJECTIVE 2

OPERATIONAL AND TECHNICAL SUPPORT



OBJECTIVE

To ensure that nutrition-related decisions and operational support at all levels are guided by timely and sound technical advice, while the documentation of experiences is undertaken and new evidence is generated.

INDICATOR

70%
OF COORDINATION TEAMS AND NUTRITION PARTNERS

in the GNC priority countries utilize direct GNC operational or technical support every year, including engaging with the GNC in the generation of learning, documentation, and dissemination of knowledge management products.



CORE INITIATIVES:

Data-informed...

- Examine **barriers and enablers** in the establishment of M&E frameworks and NIS; develop guidance for the establishment of national M&E frameworks and NIS.
- Map existing data collection methodologies used in situations where there is **no physical access**, and develop guidance and tools for such cases.
- Create **open-source nutrition and related data platform**, available at all levels.
- Develop a **predictive analytics system** to 'nowcast' and forecast nutrition situations in priority countries.

...essential and contextualized nutrition-specific and nutrition-sensitive interventions...

- Develop a toolkit for **measuring the coverage of essential NiE interventions**.
- Develop principles for the **contextualization of NiE programmes**.
- Develop a methodology for conducting **cost-effectiveness analysis** of NiE programmes.
- Develop programme **guidance for people beyond children aged 6–59 months of age**.
- Develop an analysis framework examining the **barriers** faced by other sectors and systems in **integrating nutrition**.

...with cross-cutting issues mainstreamed...

- Develop a **common approach** to mainstreaming cross-cutting issues into NiE coordination and programming.
- Designate **focal persons** for priority cross-cutting issues, including for in-country support.
- **Map and collate guidance** for mainstreaming priority cross-cutting issues in nutrition.
- Develop simple **practical tools** for mainstreaming these in NiE programmes and coordination mechanisms.

...enabled by timely preparedness and transition.

- Revise the GNC **ERP Guidance** and roll out the GNC **ERP Platform**.
- Develop a series of case studies on why some countries are unable to make the **transition to sector coordination**, while others are successfully operating national nutrition coordination mechanisms. Based on this, develop **guidance** to enable nutrition cluster transition to sectorial coordination.

STRATEGIC OBJECTIVE 3

BUILDING AN ENABLING ENVIRONMENT

OBJECTIVE

- To be a driver of change for:
1. **Improved collaboration, partnerships, and innovation** on nutrition to prepare for, respond to, and recover from, situations of fragility at the global, regional, national, and subnational level; and,
 2. Creating a supportive **financial and policy environment**, both internally and externally, to strengthen technical and coordination capacity for nutrition in situations of fragility.

INDICATOR

AT LEAST 20

EXAMPLES PER YEAR,

where GNC collective advocacy and resources have been used to influence decision-making in NiE and humanitarian coordination at all levels.



**KEY
COMPONENTS
OF THE NiE
SECTOR
ENABLING
ENVIRONMENT**

Influencing global and country NiE narratives,...

- Enable country-driven NiE advocacy through the rollout of the **GNC Advocacy Toolkit** and one-on-one country support, deployment of advocacy specialists, and capacity strengthening.
- Review existing practices in the GNC and beyond, and develop a **system of advocacy information exchange** at all levels.
- Update the Nutrition Cluster **Advocacy Strategic Framework** 2016–2019 in line with the 2022–2025 GNC Strategy, and develop and implement the annual **Advocacy and Communications Working Group work plan**.

...financing,...

- Develop **mapping** of the current and prospective NiE resource partners, funding opportunities, and entry points for increased advocacy for NiE funding.
- Jointly, with traditional NiE resource partners, develop an understanding of the **administrative and legislative challenges** that prevent current funding from being more rapid, more flexible, and covering longer periods than it currently does.
- Based on the above, develop a **communications strategy (lobbying) and narrative around NiE** for global and country-level financing.

...and research...

- Develop and implement GNC **Strategy on Knowledge Management, Learning, and Research** (both operational and academic).
- **Strengthen access to available research** and ensure a mechanism for identifying research gaps within NiE programming by:
 1. Conducting a 'light- touch' mapping of research gaps across the thematic areas, drawing on available mapping exercises and discussing research gaps with in-country TWGs and across the GNC more broadly.
 2. Refining and strengthening the process for GTWGs to identify and respond to research gaps.
 3. Enhancing communication mechanisms to share relevant research findings.

...through inclusive multi-sectoral nutrition collaboration

- Map current methodologies and practices by the NiE and other sectors for **AAP** and, based on this, develop guidance and tools for a standardized engagement system to capture beneficiary feedback; use this feedback to inform programming.
- Review current **engagement of communities, local NGOs/CBOs, private organizations, academic institutions, and local authorities** in the NiE Sector and develop recommendations for better engagement at all levels.
- Finalize and roll out the newly established **inter-sectoral platform** at the global level. Support national NiE **coordination mechanisms to strengthen multi-sectoral** coordination addressing all forms of malnutrition. Identify and implement solutions to promote equitable sectoral funding in support of multi-sectoral programming.
- **Map all humanitarian and development networks, and other groups with an interest in nutrition**, and identify GNC value-added elements and their mode of engagement with each in support of the Strategy.

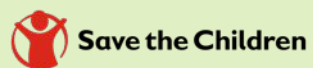
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QUESTION & ANSWER

If you have a question for the panelists, please type it in the chat box.

Strategic Objective 1: People

UNICEF as Cluster Lead Agency *UPDATE*

Global Nutrition Cluster Coordinator

Stefano Fedele

GNC Annual Meeting - January 24th

STRATEGIC OBJECTIVE 1

PEOPLE



OBJECTIVE

To support countries, the Nutrition Cluster Lead Agency and nutrition partners at subnational, national, regional, and global levels to ensure they are adequately staffed and skilled to prepare for, respond to, and recover from, situations of fragility.

INDICATOR

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GNC Country level staffing update

In 2022, the GNC directly supported 37 "Priority" countries. The below represents staffing within 21 HRP countries with activated IASC Nutrition Clusters and 3 HRP countries with standalone Nutrition Sectors.

Nutrition Cluster Coordinators (NCC)

- **Fifteen out of 24 of HRP countries** with a standalone Nutrition Cluster/Sector had dedicated NCCs at a national level
- For countries without dedicated NCCs in place, **6 were double hatting NCCs**

Information Management Officers (IMO)

- **Eight out of 24 HRP countries** with a standalone Nutrition Clusters/Sectors had dedicated IMOs at a national level
- For the remaining 16 countries, **7 are double hatting** and **9 are without any IMO support**

Recommended good practices for the minimum structure of coordination teams at country level

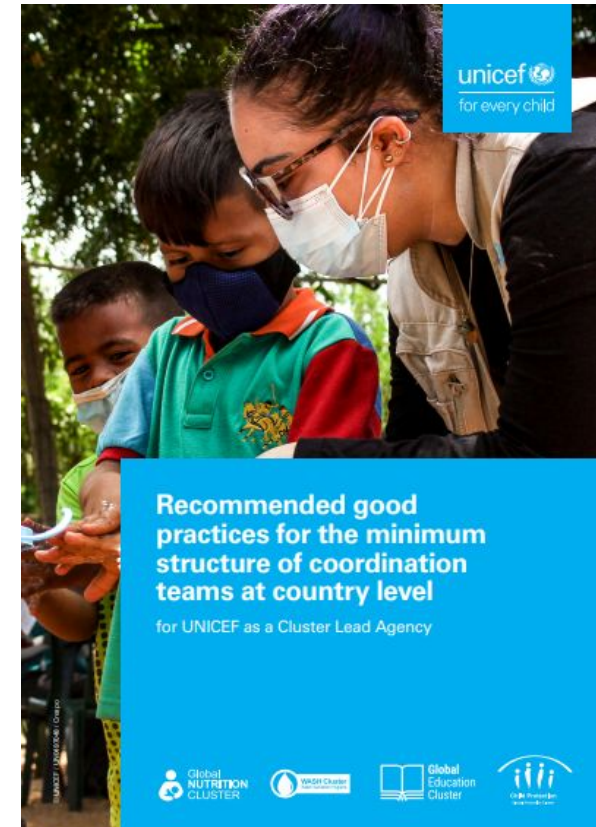
In **14** L2 and L3 countries with activated Nutrition clusters or sectors:

Nutrition Cluster Coordinators (NCC)

- **Five countries** meet the minimum staffing recommendations for Nutrition Cluster Coordinators.
- **Nine countries** have NCCs in place, but require upgraded positions.

Information Management Officers (IMO)

- **Two countries** meet the minimum staffing recommendations for IMOs.
- **Ten countries** have IMOs (either dedicated or double-hatting), but require upgraded positions.
- Two countries currently use Standby Partner Support.



<https://www.nutritioncluster.net/resources/recommended-good-practices-minimum-structure-coordination-teams-country-level>

CORE COMMITMENTS FOR CHILDREN IN HUMANITARIAN ACTION



unicef 
for every child

CCC: Leadership and Coordination

The Core Commitments for Children in Humanitarian Action – the CCCs – are the **core UNICEF policy and framework for humanitarian action**. They are at the heart of UNICEF's work on upholding the rights of children affected by humanitarian crises



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CCC: Leadership and Coordination

2.3.4 Nutrition


STRATEGIC RESULT

Children, adolescents and women have access to diets, services and practices that improve their nutritional status⁵¹

COMMITMENTS

1. Leadership and coordination

Effective leadership and coordination are established and functional

 **See 2.1.2 Coordination**

BENCHMARKS

- Nutrition cluster/sector coordination and leadership functions are adequately staffed and skilled at national and sub-national levels
- Core leadership and coordination accountabilities are delivered



CLARE II Evaluation

Evaluations help to ensure UNICEF is constantly learning from and improving its humanitarian interventions. Evaluations also provide accountability to affected populations, partners, and donors.

An overview of the UNICEF response to CLARE II



- **Three (3)** Overarching Recommendations
- **Twelve (12)** Sub Recommendations
- **All agreed** and one partially agreed



- **Thirty-five (35)** action points and half of it already initiated
- Most of them to be **completed by the end of 2023** and continued onwards

KEY PRIORITIES

- **Budget allocations for key Cluster Lead Agency functions**
- **Mainstreaming CLA accountabilities and commitments across the organization**
- **Advocacy at IASC level for updating the guidelines and adapting clusters to the context**



Key Changes from CLARE II Evaluation



© UNICEF/UN0626024/Pouget

From a sole UNICEF focus

Towards using UNICEF mandate to maximise collective impact

From insufficient prioritization of CLA support

To stronger accountability for the CLA role at all levels

From lack of funding for key CLA functions

To prioritise funding for key coordination and IM roles

From UNICEF's insufficient contributions at IASC level

To play a leading voice at IASC level and report on CLA accountabilities



Actions related to Allocation of UNICEF core budget

- L2 and L3 UNICEF Country Offices to prioritize funding for coordination in Humanitarian Response Plans
- UNICEF to develop a mechanism for predictable funding to fill gaps in L3/L2 countries



Actions related to Aligning internal systems with CLA responsibilities

- UNICEF to define clear and measurable roles and responsibilities regarding CLA
- UNICEF to review and revise the job descriptions of regional directors and country representatives

Actions related to Renewed recognition of the CLA role

- UNICEF to synthesize CLA accountability and commitments
- UNICEF to develop and/or adapt the UNICEF policy guidance notes





Actions related to Leading changes at IASC level

- UNICEF to lead advocacy to update the key IASC governing guidance on clusters
- UNICEF to lead advocacy in areas of simplification of the Humanitarian Programme Cycle guidelines
- UNICEF to develop a common vision of the concept of *provider of last resort*



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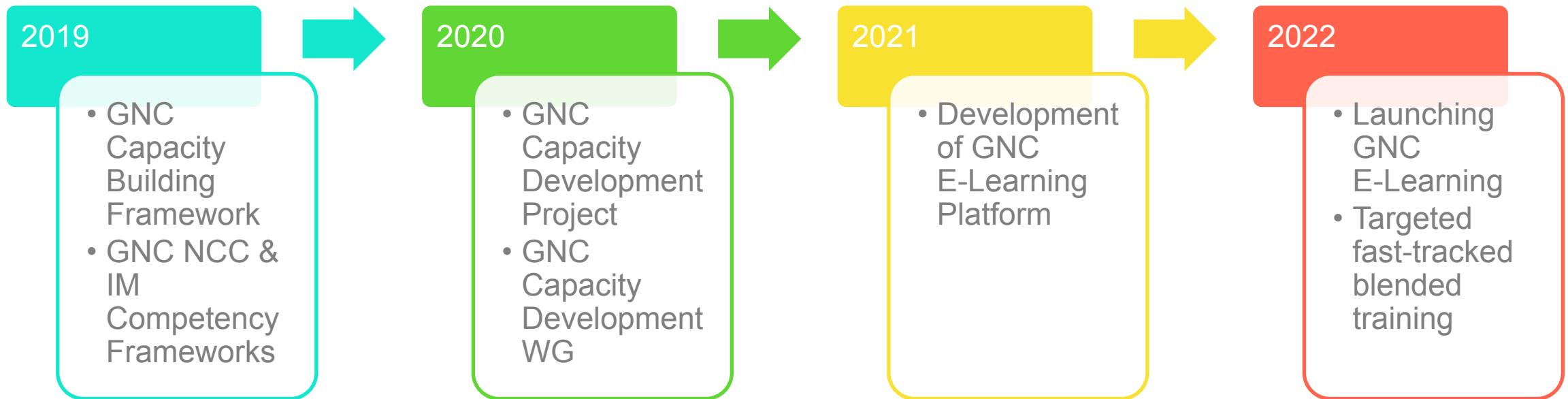
Strategic Objective 1: People

IM & Coordination Capacity Strengthening

Interim Deputy Cluster Coordinator
Briony Stevens

BACKGROUND

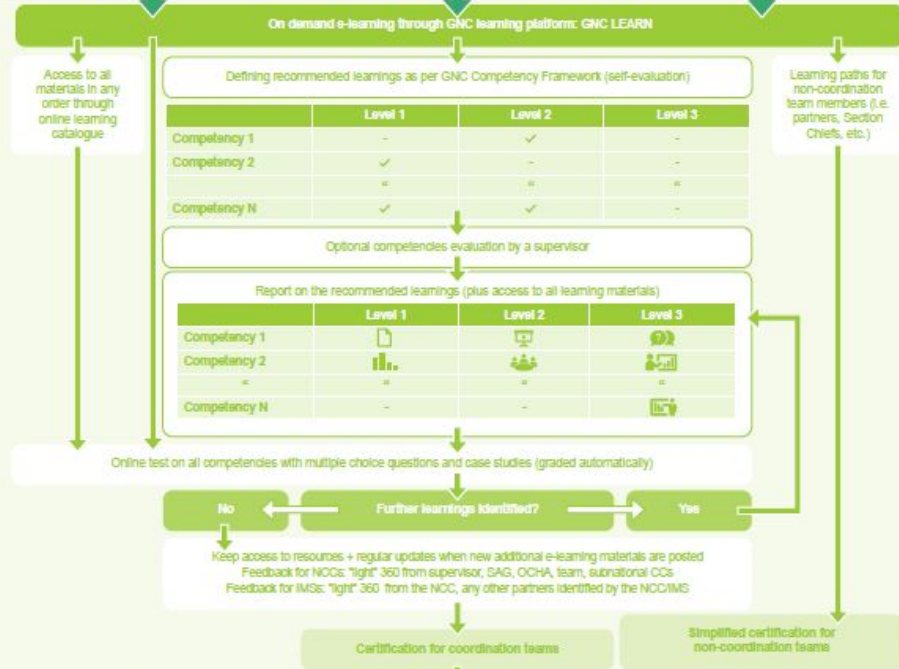
Snapshot of main Capacity Strengthening activities



Introductory Level (Level 1)



General Level (Level 2)



Advanced Level (Level 3)



Master Level (Level 4)



GNC Capacity strengthening framework informs the GNC Capacity Strengthening strategy and actions

GNC E-LEARNING PLATFORM

2022 achievements



133 bite-size e-learning modules on Nutrition Cluster Coordination and Information management

3 Languages: English, French & Spanish



3 certifying learning pathways &

22 thematic short courses



4724 people from **125** countries accessed GNC Learn modules

5643 courses & modules completed (27% at sub-national level!)



Launching of GCCS [Humanitarian Coordination E-Learning Channel](#) including GNC generic modules

FAST-TRACKED TRAINING USING A BLENDED APPROACH*

2022 achievements



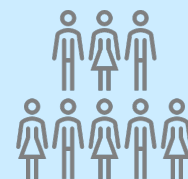
2 adaptable Blended Training Packages:

Introduction to Nutrition Cluster Coordination

Fundamentals of HPC in NiE

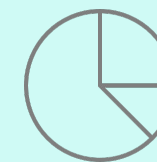


10 Blended Training events at various levels (regional, national and sub-national)



315 participants

88% of nationals
40% from governments and national NGOs
30% female



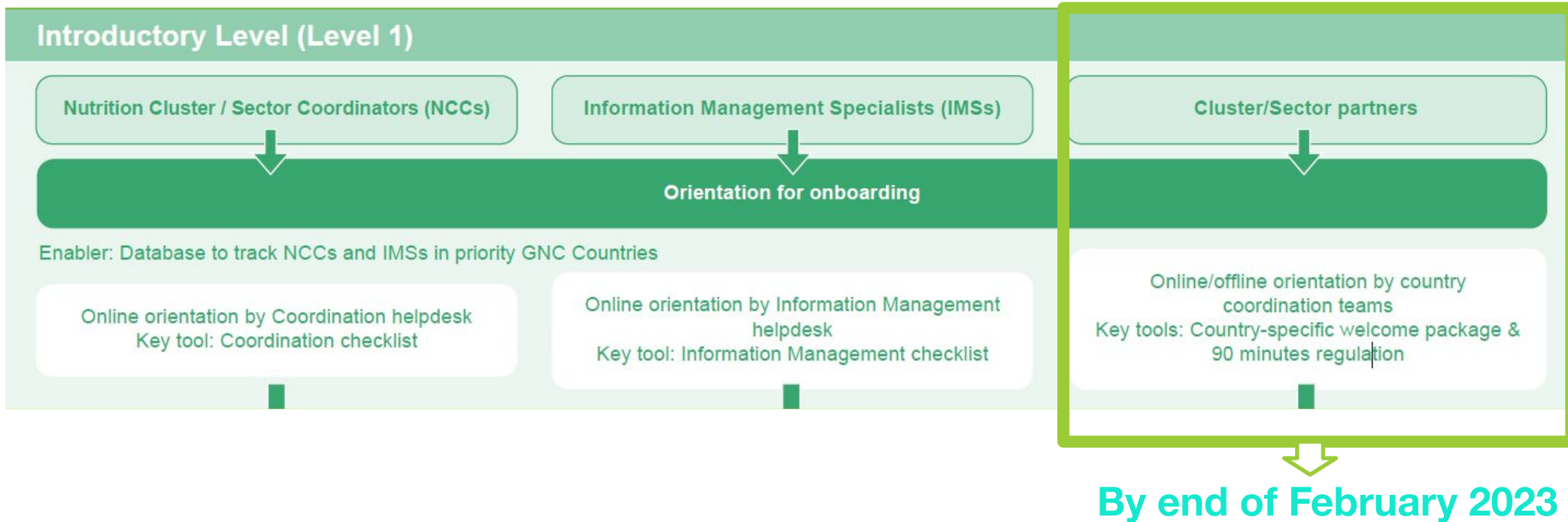
Preferences of training modality:

20% only F2F
76% blended method (39% e-learning & online practice and 37% e-learning and F2F practice)
4% e-learning only

*combines selected e-learning with instructor-led online practical sessions.

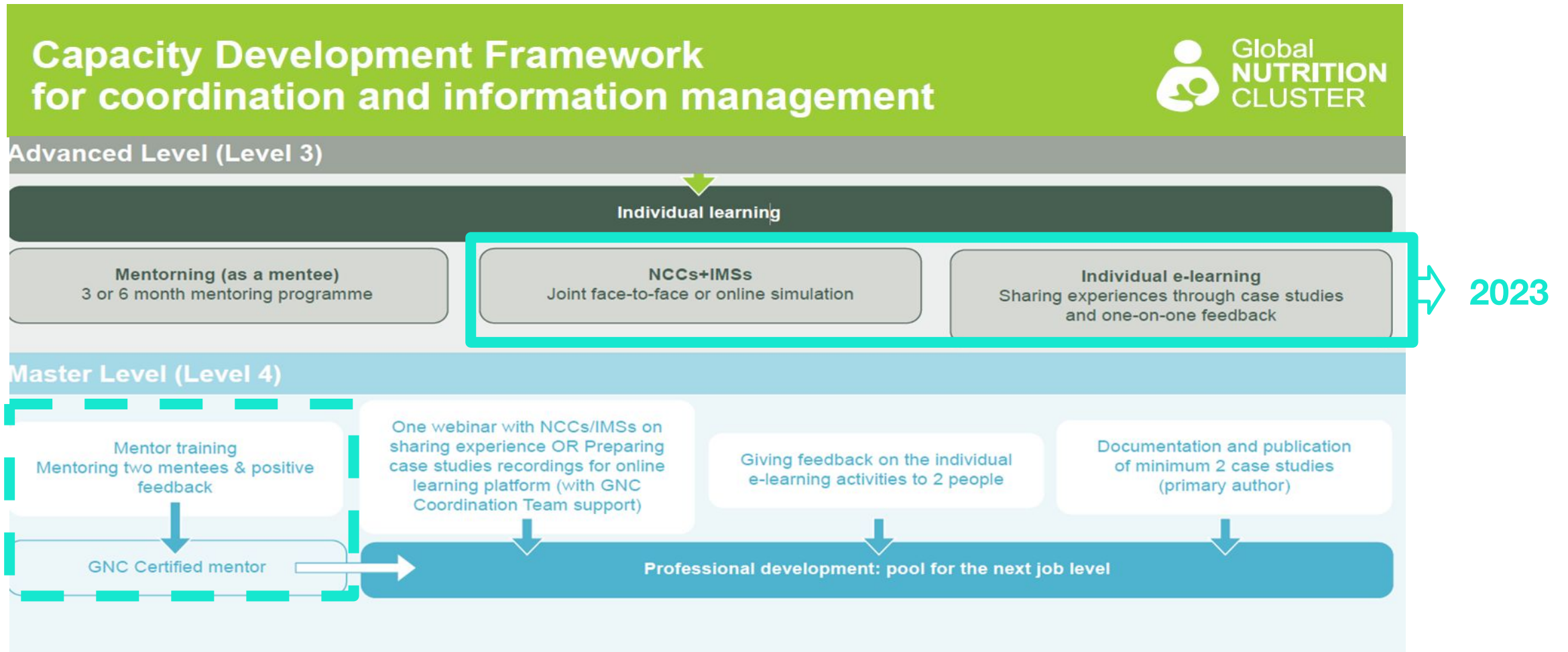
Our Focus for 2023

Capacity Development Framework for coordination and information management



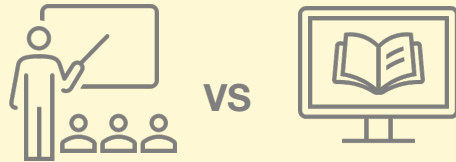
By end of February 2023

Our Focus for 2023 (con't)



Challenges

...and how to improve the ...



MODALITY

Shift from teacher-led
F2F trainings to
self-paced e-learning and
adult learning

How to foster autonomy?

GNC E-learning Platform
shift from knowledge hub
to knowledge exchange
platform

Horizontal vs Vertical



LOCALIZATION

... capacity transfer vs
capacity exchange

Accessibility of subnational
level practitioners
(translation, connectivity,
thinking “out of the box”...)

Mentoring to go local

Foster autonomy of national
cluster/sector and regional
offices on capacity
strengthening



SUSTAINABILITY

Or mainstreaming CS in
HR processes for cluster
teams

JD & minimum CC and IM
knowledge requirements
linked to the role

Accompanying the carrier
development/staff
appraisal



FLEXIBILITY & ADAPTABILITY

...to fit individual and
group needs (tailored
support)

How to support country
offices to create country
specific packages? (ex.
South Sudan)

...to update of GNC CS
Framework in the light of
current field realities



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Strategic Objective 1: People

*Nutrition in Emergencies
Capacity Strengthening-
competency framework,
mapping, next steps*

*Nutrition in Emergencies Consultant, UNICEF
Yara Sfeir*



*TST Coordination and NiE Helpdesk
Angeline Grant*

Agenda

1. Progress in NiE capacity strengthening (CS) in the last years
 - a- NiE competency framework
 - b- NiE online modules mapping
 - c- Reactivation of the NiE CS Taskforce (TF)
2. The draft process for the NiE CS strategy development
3. Questions



 GLOBAL
NUTRITION
CLUSTER
Technical Alliance

Competency Framework for
Nutrition in Humanitarian
Contexts

NiE Competency Framework

NiE online modules mapping

- GNC Technical Alliance, UNICEF and Red R worked on a mapping of available, at no cost, online modules in nutrition in emergencies

Competency Domain 1: Demonstrating understanding of nutrition in humanitarian settings

Competency	Behaviour	Intervention Implementation Behaviours	Programme Management Behaviours	Strategy Development Behaviours	Modules	Module LIDs	External Content	Notes
13	13.3	Develop connections with ongoing or long-term programmes and services aimed at promoting nutrition				Develop a plan to promote increased linkages between humanitarian and development programming for nutrition at either a local, national, or international level		
	13.4	Demonstrate understanding of the ways your work can contribute to building resilient systems, nutritional resilience of populations and emergency preparedness				Explain how specific roles contribute to building resilient nutritional systems		
	13.5		Embed the emergency nutrition response within the context of ongoing activities aimed at promoting nutrition ensuring they are integrated with existing systems and services			Identify stakeholders currently implementing long-term nutrition programming	Departmental/Operational Access	Lesson 3 on stakeholder
	13.6		Build strong networks with humanitarian and development actors in nutrition and other sectors in order to more effectively reduce risk, vulnerability and overall levels of need		13.2 Implementing Sustainable Nutrition Programmes	Explain the importance of sustainable nutrition programming		
	13.7		Design sustainable nutrition programmes and interventions that build links across humanitarian and development activities and integrate with and strengthen existing systems and services			Develop a plan to integrate nutrition responses into long-term nutrition programming		
	13.8			Develop partnerships from across the humanitarian and development sectors at national, regional and global levels		Select appropriate activities which contribute to sustainable nutrition programming		
	13.9			Promote the importance of strengthening linkages between humanitarian and development actors		Identify stakeholders in other sectors with linkages to nutrition programming	Departmental/Operational Access	Lesson 3 on stakeholder
	13.10			Provide technical advice and support to identify and implement humanitarian development linkages for nutrition	13.3 Developing Partnerships Across Sectors	Choose relevant networking strategies for engaging different stakeholders across sectors		
	13.11			Advocate for adopting multi-sector linkages into programming		Explore partnership approaches at national, regional, or global level		

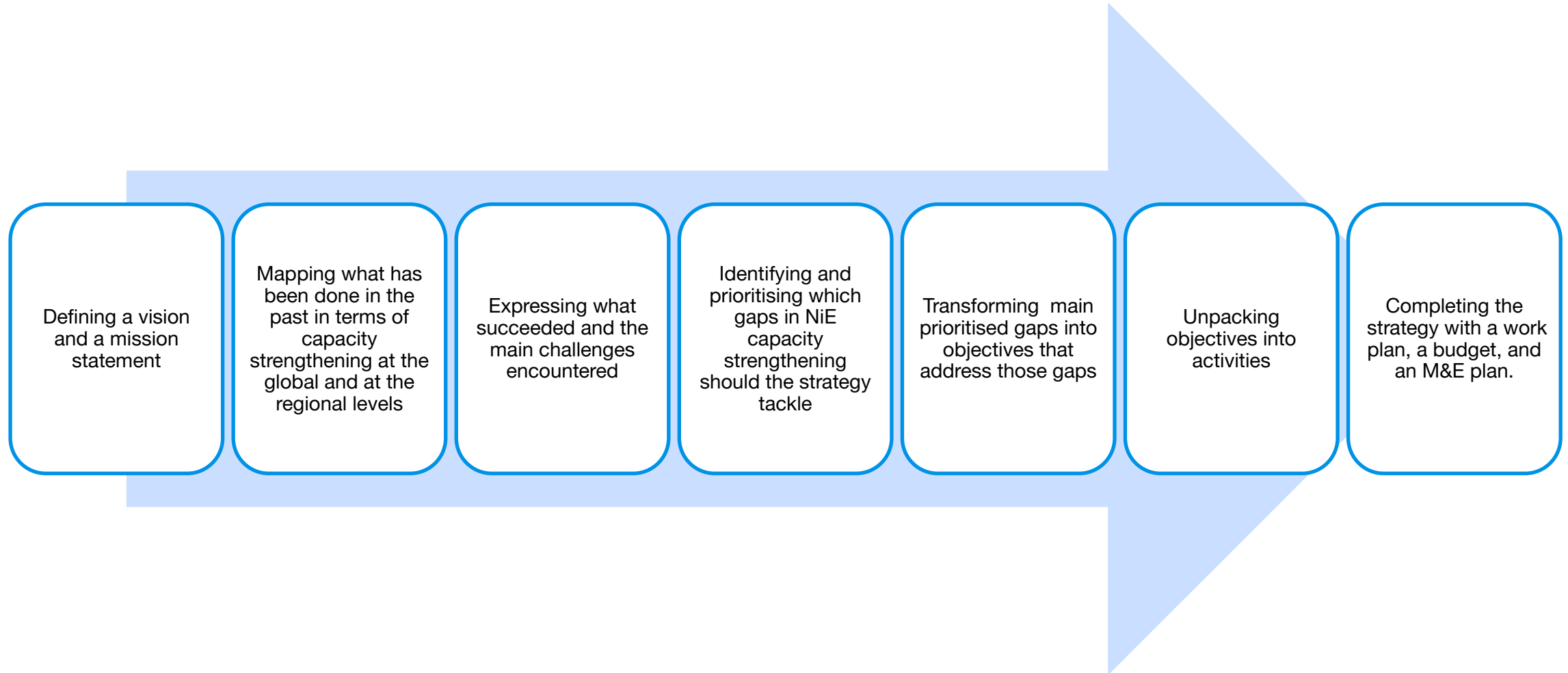
- Modules are mapped against matching NiE competencies as per the competency framework
- Gaps highlighted in the mapping

Reactivation of the NiE CS TF

- Recontacting members of the taskforce that worked on the competency framework mapping
- Agreeing on clear ToRs for the group
- Brainstorming on a process to develop a strategy for NiE CS



Process for developing a strategy for NiE



Step 1 Preparation

1. Preparation work:

The lead and/ or members of the taskforce would need to have had interviews with key informants/colleagues for more **information on what was done in the past**, in preparation for the workshop.

A summary is presented to the group before the workshop

2. Preparation meeting:

The taskforce would also agree on a tentative outline for the strategy, **a vision and a mission statement** (define scope and scale) in a meeting prior to the workshop.

Step 2: Workshop

The workshop's aim is to articulate the main objectives of the strategy.

>> **1:** discuss what has been done in the past in terms of capacity strengthening at the global and regional levels.

>> **2:** express what succeeded so far and what was less successful or even challenging.

>> **3:** focus on identifying the gaps that exist and prioritizing those gaps that the strategy would need to address, in the current environment.

>> **quick pulse check/consultation process with regional and country colleagues**

Next steps

- Translate the main prioritized gaps into objectives to address those gaps
- Unpack the objectives into activities. Under each objectives the taskforce would need to articulate the different activities that will lead to reaching this objective
- A work plan, a budget and an M&E plan





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QUESTION & ANSWER

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BREAK

The TST: Review of 2022 & looking ahead

Technical Support Team (TST)
Andi Kendle

GNC Annual Meeting -January 24th

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Our
Future

Operational & Technical Support Preparedness update

Emergency Response Preparedness (ERP)
Cecile Basquin

GNC Annual Meeting -January 24th

BACKGROUND

- The Global Nutrition Cluster (GNC) Strategy (2022-2025) includes a focus on Emergency Response Preparedness (ERP)
- The aim is to improve Nutrition Clusters/sectors' capacities not only to respond but to become better prepared for emergencies



OBJECTIVES

- To strengthen Nutrition Clusters/sectors' Preparedness capacities
- To develop a comprehensive ERP guidance
- To standardize and systematize the ERP approach

Nutrition Clusters will optimize the implementation of early and coordinated Nutrition responses.



ACHIEVEMENTS

In 2022, the GNC:

- Updated its existing preparedness guidance
- Produced an ERP short course on the GNC Learn platform
- Conducted 3 global virtual ERP workshops

Emergency Response Preparedness (ERP)
24 Jan 2023

Featured ERP Resources



ERP Guide

GNC has developed this guidance to help country level Nutrition Clusters, nutrition sector coordination, and nutrition working groups, to strengthen collective preparedness toward effective protection of the nutritional status of populations.



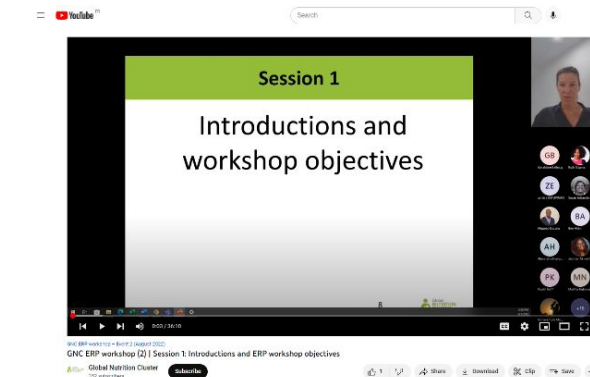
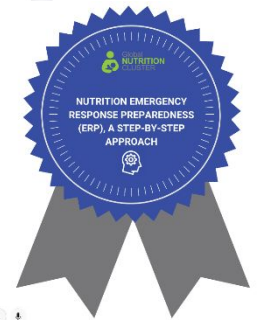
ERP Plan Template

This template for a multi-risk plan was derived from the IASC ERP plan template and adjusted to align it to the GNC ERP guide.



Preparedness action workplan

This is a simple work plan template to keep you on track and organized during your ERP planning.



CHALLENGES



- ERP tends to be seen as a stand-alone process
- Few countries have a Nutrition ERP plan
- Preparedness actions tend to rely on availability of supplies only

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FUTURE PERSPECTIVES



- Translate the ERP Toolkit
- More ERP workshops
- Tailored ERP support will be provided



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Our
Future

THANK YOU

nutritioncluster.net

Operational & Technical Support

Update on work to date, existing gaps, & challenges, future priorities

Emergency Nutrition Network (ENN)

Natalie Sessions

OPERATIONAL & TECHNICAL SUPPORT – UPDATE ON WORK DONE TO DATE, EXISTING GAPS & CHALLENGES, FUTURE PRIORITIES

ENN

GLOBAL THEMATIC WORKING GROUPS

- ✓ Experts in thematic areas
- ✓ Advice on challenging problems
- ✓ Development of interim guidance and program adaptation
- ✓ More than 200 members of the GNC collective are engaged in GTWGs

Session Title: Operational & Technical Support

Date: 24.01.2023



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GLOBAL THEMATIC WORKING GROUPS

Wasting

Infant Feeding in Emergencies (IFE
Core Group)

Nutrition Information Systems

Cash & Voucher Assistance for
Nutrition Outcomes

Management of small and
nutritionally at risk infants (MAMI)

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TASKFORCES

**Nutrition
Guidance for
Ebola Patients
(WHO and
JHU/ CDC)**

**Women's
nutrition in
humanitarian
contexts
(UNICEF and
ENN)**

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ESCALATION PROCESS

Process to check if escalation is truly needed

Escalation can be to a known expert, a particular subgroup or to the entire GTWG

Process	Proposed steps to be taken
Receive request	<ul style="list-style-type: none"> Question/ request is submitted by a service user via the Alliance website/ directly to the Helpdesk Contact person within the Alliance Technical Support Team (TST) receives the request via the dashboard and assigns an owner for the question/ request (owner will oversee future communications with service user to avoid any challenges with multiple people contacting the service user.)
Answer question	<ul style="list-style-type: none"> Owner of the request conducts an independent desk review/ search for the answer Owner of the request answers the question and provides feedback to the service user Closure OR if answer cannot be found, next step continues
Request further information	<ul style="list-style-type: none"> Owner of the request clarifies the question (if needed) and seeks further background information Verifies urgency (i.e. check for any immediate risk) and asks for a reasonable deadline for when a response is needed Checks for any sensitive issues which cannot be shared more widely or any issues of confidentiality Checks country and regional agency capacities have been utilised if relevant (e.g. "Have you checked with your country cluster / regional / HQ technical backstop?") If not: Owner of request encourages/facilitates usage of existing technical support mechanisms
Answer question via escalation to broader TST	<ul style="list-style-type: none"> Owner of request checks with a 'sense check team' within the TST (and potentially including other representatives within the GNC- CT) for an answer/ any known relevant resources - the member of the TST that is part of the relevant GTWG will be engaged <u>with in particular</u>. The request can also go to an expert in UNICEF HQ as a first resort, especially for types of expertise not within the mandate of a GTWG. The sense check team checks whether this issue could benefit from being posted on <u>en-net</u> (if question relates to country tools or experiences)- user would then need to be asked for permission to do so and information could be anonymised. Closure (question answered or redirected) OR next step
Consider escalation	<ul style="list-style-type: none"> Owner of the request sense checks with the relevant GTWG Chairs, keeping in cc ENN (Natalie or Tanya) and asks: should escalation be considered? Is an answer known to the GTWG chair/ a known expert to consult? Would the chair like to consider escalation to a specific sub working group, a few appropriate individuals or the entire GTWG?

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2023 CONSIDERATIONS FOR GTWGS

- Enhancing linkages with regional groups and country-level actors
- Ensuring that GTWGs are responding to technical needs where there are gaps
- Resourcing for GTWGs

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IDENTIFYING LEARNING GAPS

The screenshot displays the en-net website interface. At the top, there is a navigation menu with links for Home, COVID-19, Technical Advice & Resources, Thematic Areas, On-Site Support, and About The Alliance. A language dropdown menu is set to English, and a search icon is visible. Below the navigation is a 'Contact Form' section with the heading 'Fill in the form below to get in touch with the Technical Alliance Team'. The form includes input fields for 'Name and Surname' and 'Email Address'. A navigation bar below the form contains links for ENN home, Field Exchange, NEX, en-net (highlighted), Media Hub, Our work, Our team, and Resources. Below this bar, there are two 'en-net' logos for English and Français, along with 'Log in to en-net' and 'Create account' buttons. The main content area features a 'Welcome to en-net' message and a link to 'Submit a new question'. A grid of topic categories is displayed, including: Announcements & Nutritionists needed, Assessment and Surveillance, COVID-19 and nutrition programming, Cross-cutting issues, Food assistance, Infant and young child feeding interventions, Management of small and nutritionally at risk infants under six months and their mothers (MAMI), Micronutrients, and Management of wasting/acute malnutrition.

Each month members of the leadership team meet to review submitted requests, questions posed on en-net and through the helpdesks to identify any emerging themes and learning gaps. The need for any specific learning products is discussed.

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RESPONDING TO LEARNING GAPS

A brief overview of the debate around anthropometric measurements for identifying children requiring nutrition treatment



GNC Technical Alliance - Localization Learning Package

Year: 2022
Resource type: Other

How can local NGOs receive technical support from the Technical Alliance?

This brief aims to highlight to local NGOs how the GNC Technical Alliance (the Alliance) can support their technical needs by describing how support was provided to the African Relief Development Initiative in Somalia in 2021.

This brief was prepared for the Alliance by ENN together with members of the Alliance's Technical Support Team. We would like to extend special thanks to Abdi Moge Mohamed from ARDI for providing content based on his experience of receiving support from the Alliance.

You can also listen to our [Podcast](#), with members of the GNC Technical Alliance and ARDI's CEO sharing their insights into how support was given.

Please access the full review below in English, French, Spanish, Arabic, Somali and Hindi.

- **Lessons learnt supporting the implementation of infant feeding in emergencies (IFE) programming from the 2022 Ukraine crisis**
- **Signposting document of CMAM-related resources and tools**
- **Learning on intercluster responses in Somalia**
- **Capturing learning on developing operational guidelines for the use of CVA for nutritional purposes in Northern Nigeria**



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ANY QUESTIONS: EMAIL NATALIE@ENNONLINE.NET

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QUESTION & ANSWER

If you have a question for the panelists, please type it in the chat box.